# Rapportage van Fixi.nl

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## Summary of the evaluation findings

This report has been created using the report tool provided by <a href="https://www.w3.org/WAI/eval/report-tool/#!/">https://www.w3.org/WAI/eval/report-tool/#!/</a> (<a href="https://www.w3.org/WAI/eval/report-tool/#!/">https://www.w3.org/WAI/eval/report-tool/#!/</a>).

For the most part, Fixi.nl is accessible. There are some action points to take:

Identifying a required field with the aria-required property is not covered.

Fixi.nl is keyboard accessible except cookie settings and freshdesk feedback dialogue.

Out key shortcuts will need to be looked at.

We will need to manually change page-title based on the current task the user will need to perform.

Besides that error and status messages need to be identified using ARIA attributes.

### Scope of the evaluation

Website name	Fixi.nl		
Scope of the website	'Alle webcontent van de publieke website van Fixi op 'https://www.fixi.nl' (https://www.fixi.nl').		
WCAG Version	WCAG 2.1		
Conformance target	Level AA		
Additional evaluation requirements			
Accessibility support baseline	Google Chrome 84, Microsoft Edge 84, Firefox 79 en Safari 13.1.2		
Relied upon technologies	<ul> <li>HTML 4.01</li> <li>CSS</li> <li>WAI-ARIA</li> <li>ECMAScript 5</li> <li>ECMAScript 3</li> <li>DOM</li> <li>SVG</li> </ul>		

### Overview of audit results

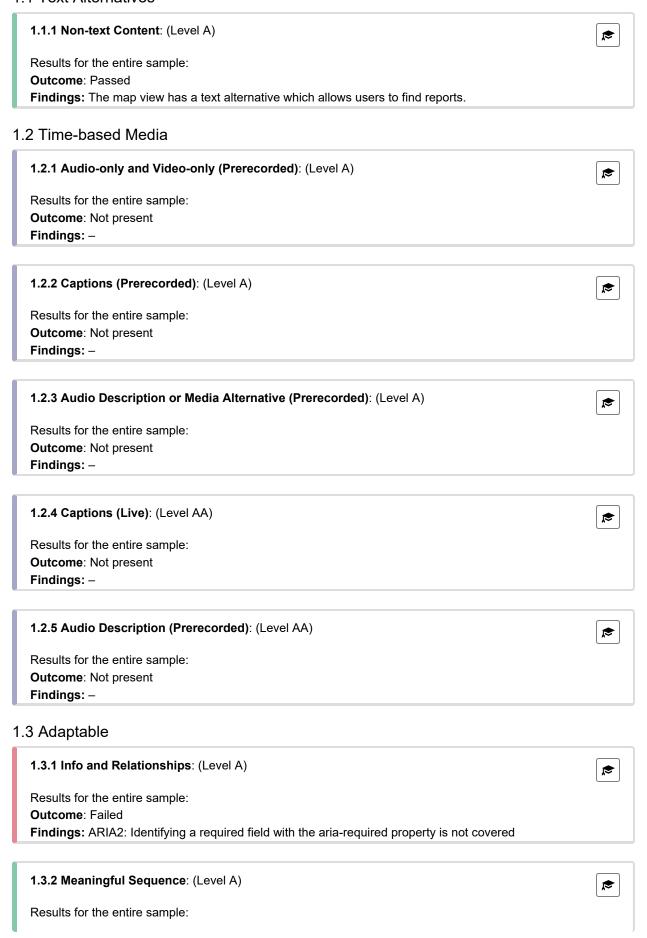
#### Results of Level AA

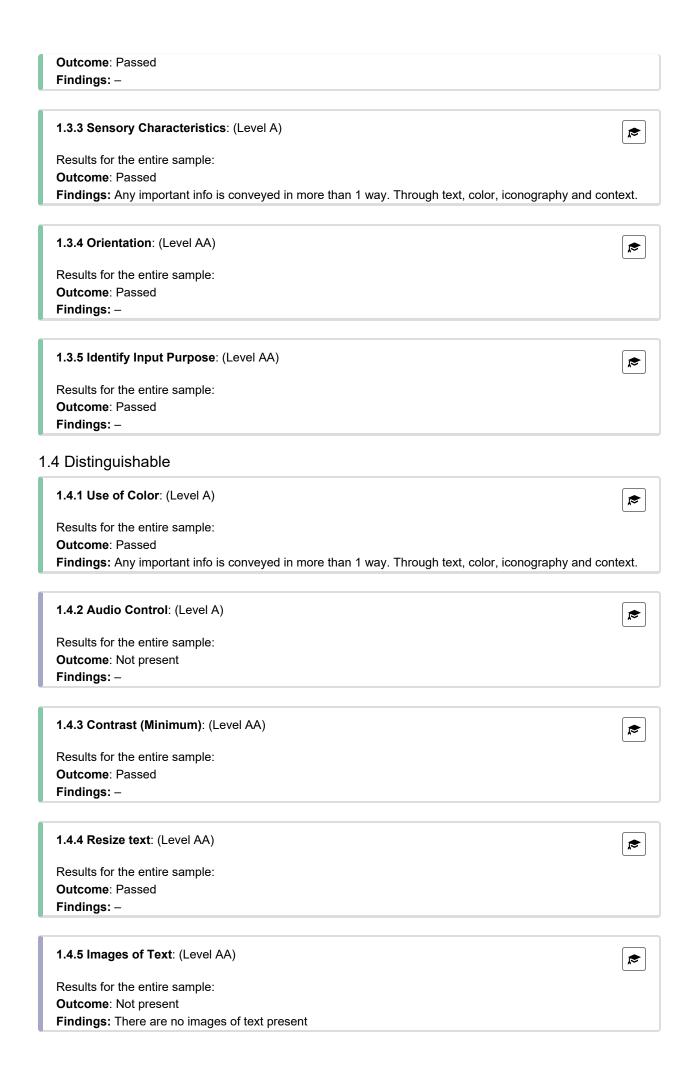
Principle	Level A	Level AA
1. Perceivable	8/9	11 / 11
2. Operable	12 / 14	3/3
3. Understandable	5/5	5/5
4. Robust	2/2	0/1
Total	27 / 30	19 / 20

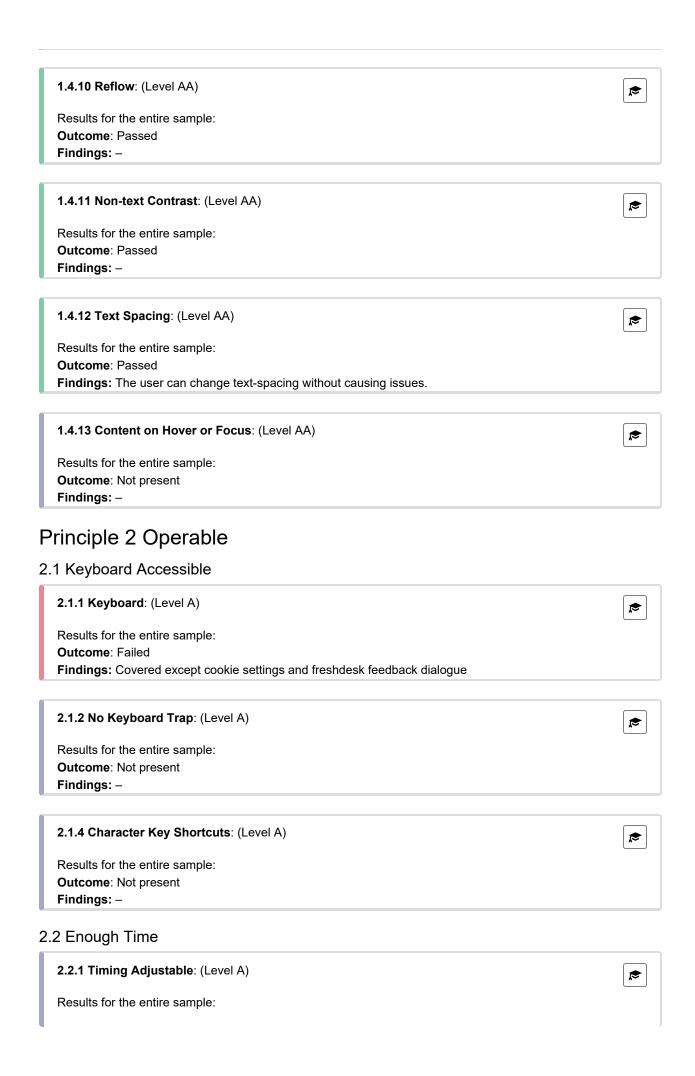
## Detailed audit results

### Principle 1 Perceivable

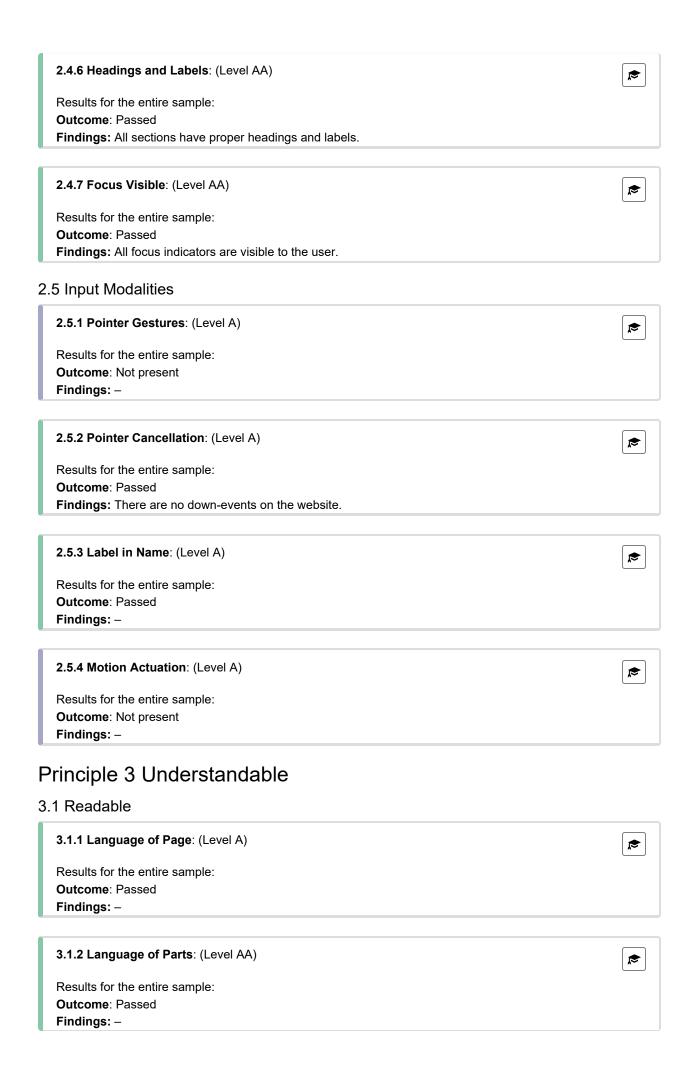
#### 1.1 Text Alternatives







Outcome: Not present Findings: -2.2.2 Pause, Stop, Hide: (Level A) **\*** Results for the entire sample: Outcome: Not present Findings: -2.3 Seizures and Physical Reactions 2.3.1 Three Flashes or Below Threshold: (Level A) . Results for the entire sample: Outcome: Not present Findings: -2.4 Navigable 2.4.1 Bypass Blocks: (Level A) **\*** Results for the entire sample: Outcome: Passed Findings: -2.4.2 Page Titled: (Level A) **\*** Results for the entire sample: Outcome: Failed Findings: Pages have a title, although the title does not change between different areas. 2.4.3 Focus Order: (Level A) **\*** Results for the entire sample: Outcome: Passed Findings: The focus order is logical and consistent with the navigational meaning. 2.4.4 Link Purpose (In Context): (Level A) P Results for the entire sample: Outcome: Passed Findings: -2.4.5 Multiple Ways: (Level AA) **(** Results for the entire sample: Outcome: Not present Findings: This point does not apply to the design of Fixi since reports are highly location based and get removed automatically in time. Therefore the individual report isn't too relevant to find. Instead users can search for relevant locations nearby and see whether existing reports show up that document the same findings as they do. They can re-find their report by looking at their own list of reports or looking at the report in the locations they made it.



#### 3.2 Predictable

**3.2.1 On Focus**: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: No elements have an action on focus alone.

3.2.2 On Input: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: There is no change in context on input

3.2.3 Consistent Navigation: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: Navigation throughout the application is the same, unless the user has been logged in. This action

is an action initiated by the user.

3.2.4 Consistent Identification: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: All components are designed in a consistent manner.

#### 3.3 Input Assistance

3.3.1 Error Identification: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: The user is made aware of errors in human text.

3.3.2 Labels or Instructions: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: All inputs have a proper label.

3.3.3 Error Suggestion: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: The user is notified what they should do whenever an error shows up.

3.3.4 Error Prevention (Legal, Financial, Data): (Level AA)



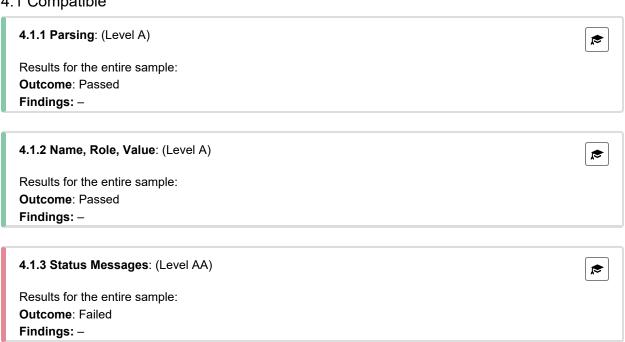
Results for the entire sample:

Outcome: Not present

Findings: The user has no commitments on this website that would cause fatal data to be lossed.

### Principle 4 Robust

#### 4.1 Compatible



## Sample of audited web pages

Landingspagina Fixi - Maak melding - Landingspagina Fixi - Maak melding - Kaartweergave https://www.fixi.nl/#/issue/new+map (https://www.fixi.nl/#/issue/new+map)

https://www.fixi.nl/#/issue/details+map/260823 Fixi - Gemaakte melding - Kaartweergave (https://www.fixi.nl/#/issue/details+map/260823)

Fixi - Inloggen met Decos https://login.decos.nl/SignonForm.aspx? ri=a2397d45686144d9bd077832db1bdb13 (https://login.decos.nl/SignonForm.aspx? ri=a2397d45686144d9bd077832db1bdb13)

Landingspagina Fixi - Maak melding - Kaartweergave - Error State https://www.fixi.nl/#/issue/new+map (https://www.fixi.nl/#/issue/new+map)

Landingspagina Fixi - Maak melding - Kaartweergave https://www.fixi.nl/#/issue/new+map (https://www.fixi.nl/#/issue/new+map)

## Related WCAG 2 resources

- Web Content Accessibility Guidelines (WCAG) (http://www.w3.org/WAI/standards-guidelines/wcag/) Overview: www.w3.org/WAI/intro/wcag
- How to Meet WCAG 2.1 Quick Reference (http://www.w3.org/WAI/WCAG21/quickref/) www.w3.org/WAI/WCAG21/quickref/
- WCAG Evaluation Methodology (WCAG-EM) (http://www.w3.org/WAI/eval/conformance) Overview: www.w3.org/WAI/eval/conformance