

Rapportage van Fixi.nl

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Summary of the evaluation findings

This report has been created using the report tool provided by <https://www.w3.org/WAI/eval/report-tool#!/> (<https://www.w3.org/WAI/eval/report-tool#!/>).

For the most part, Fixi.nl is accessible. There are some action points to take:

Identifying a required field with the aria-required property is not covered.

Fixi.nl is keyboard accessible except cookie settings and freshdesk feedback dialogue.

Out key shortcuts will need to be looked at.

We will need to manually change page-title based on the current task the user will need to perform.

Besides that error and status messages need to be identified using ARIA attributes.

Scope of the evaluation

Website name	Fixi.nl
Scope of the website	'Alle webcontent van de publieke website van Fixi op https://www.fixi.nl/ (https://www.fixi.nl/).
WCAG Version	WCAG 2.1
Conformance target	Level AA
Additional evaluation requirements	
Accessibility support baseline	Google Chrome 84, Microsoft Edge 84, Firefox 79 en Safari 13.1.2
Relied upon technologies	<ul style="list-style-type: none"> • HTML 4.01 • CSS • WAI-ARIA • ECMAScript 5 • ECMAScript 3 • DOM • SVG

Overview of audit results

Results of Level AA

Principle	Level A	Level AA
1. Perceivable	8 / 9	11 / 11
2. Operable	12 / 14	3 / 3
3. Understandable	5 / 5	5 / 5
4. Robust	2 / 2	0 / 1
Total	27 / 30	19 / 20

Detailed audit results

Principle 1 Perceivable

1.1 Text Alternatives

1.1.1 Non-text Content: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: The map view has a text alternative which allows users to find reports.

1.2 Time-based Media

1.2.1 Audio-only and Video-only (Prerecorded): (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

1.2.2 Captions (Prerecorded): (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

1.2.3 Audio Description or Media Alternative (Prerecorded): (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

1.2.4 Captions (Live): (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: –

1.2.5 Audio Description (Prerecorded): (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: –

1.3 Adaptable

1.3.1 Info and Relationships: (Level A)



Results for the entire sample:

Outcome: Failed

Findings: ARIA2: Identifying a required field with the aria-required property is not covered

1.3.2 Meaningful Sequence: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

1.3.3 Sensory Characteristics: (Level A) 

Results for the entire sample:

Outcome: Passed

Findings: Any important info is conveyed in more than 1 way. Through text, color, iconography and context.

1.3.4 Orientation: (Level AA) 

Results for the entire sample:

Outcome: Passed

Findings: –

1.3.5 Identify Input Purpose: (Level AA) 

Results for the entire sample:

Outcome: Passed

Findings: –

1.4 Distinguishable

1.4.1 Use of Color: (Level A) 

Results for the entire sample:

Outcome: Passed

Findings: Any important info is conveyed in more than 1 way. Through text, color, iconography and context.

1.4.2 Audio Control: (Level A) 

Results for the entire sample:

Outcome: Not present

Findings: –

1.4.3 Contrast (Minimum): (Level AA) 

Results for the entire sample:

Outcome: Passed

Findings: –

1.4.4 Resize text: (Level AA) 

Results for the entire sample:

Outcome: Passed

Findings: –

1.4.5 Images of Text: (Level AA) 

Results for the entire sample:

Outcome: Not present

Findings: There are no images of text present

1.4.10 Reflow: (Level AA)

Results for the entire sample:

Outcome: Passed

Findings: –

1.4.11 Non-text Contrast: (Level AA)

Results for the entire sample:

Outcome: Passed

Findings: –

1.4.12 Text Spacing: (Level AA)

Results for the entire sample:

Outcome: Passed

Findings: The user can change text-spacing without causing issues.

1.4.13 Content on Hover or Focus: (Level AA)

Results for the entire sample:

Outcome: Not present

Findings: –

Principle 2 Operable

2.1 Keyboard Accessible

2.1.1 Keyboard: (Level A)

Results for the entire sample:

Outcome: Failed

Findings: Covered except cookie settings and freshdesk feedback dialogue

2.1.2 No Keyboard Trap: (Level A)

Results for the entire sample:

Outcome: Not present

Findings: –

2.1.4 Character Key Shortcuts: (Level A)

Results for the entire sample:

Outcome: Not present

Findings: –

2.2 Enough Time

2.2.1 Timing Adjustable: (Level A)

Results for the entire sample:

Outcome: Not present

Findings: –

2.2.2 Pause, Stop, Hide: (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

2.3 Seizures and Physical Reactions

2.3.1 Three Flashes or Below Threshold: (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

2.4 Navigable

2.4.1 Bypass Blocks: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

2.4.2 Page Titled: (Level A)



Results for the entire sample:

Outcome: Failed

Findings: Pages have a title, although the title does not change between different areas.

2.4.3 Focus Order: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: The focus order is logical and consistent with the navigational meaning.

2.4.4 Link Purpose (In Context): (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

2.4.5 Multiple Ways: (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: This point does not apply to the design of Fixi since reports are highly location based and get removed automatically in time. Therefore the individual report isn't too relevant to find. Instead users can search for relevant locations nearby and see whether existing reports show up that document the same findings as they do. They can re-find their report by looking at their own list of reports or looking at the report in the locations they made it.

2.4.6 Headings and Labels: (Level AA)

Results for the entire sample:

Outcome: Passed

Findings: All sections have proper headings and labels.

2.4.7 Focus Visible: (Level AA)

Results for the entire sample:

Outcome: Passed

Findings: All focus indicators are visible to the user.

2.5 Input Modalities

2.5.1 Pointer Gestures: (Level A)

Results for the entire sample:

Outcome: Not present

Findings: –

2.5.2 Pointer Cancellation: (Level A)

Results for the entire sample:

Outcome: Passed

Findings: There are no down-events on the website.

2.5.3 Label in Name: (Level A)

Results for the entire sample:

Outcome: Passed

Findings: –

2.5.4 Motion Actuation: (Level A)

Results for the entire sample:

Outcome: Not present

Findings: –

Principle 3 Understandable

3.1 Readable

3.1.1 Language of Page: (Level A)

Results for the entire sample:

Outcome: Passed

Findings: –

3.1.2 Language of Parts: (Level AA)

Results for the entire sample:

Outcome: Passed

Findings: –

3.2 Predictable

3.2.1 On Focus: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: No elements have an action on focus alone.

3.2.2 On Input: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: There is no change in context on input

3.2.3 Consistent Navigation: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: Navigation throughout the application is the same, unless the user has been logged in. This action is an action initiated by the user.

3.2.4 Consistent Identification: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: All components are designed in a consistent manner.

3.3 Input Assistance

3.3.1 Error Identification: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: The user is made aware of errors in human text.

3.3.2 Labels or Instructions: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: All inputs have a proper label.

3.3.3 Error Suggestion: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: The user is notified what they should do whenever an error shows up.

3.3.4 Error Prevention (Legal, Financial, Data): (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: The user has no commitments on this website that would cause fatal data to be lost.

Principle 4 Robust

4.1 Compatible

4.1.1 Parsing: (Level A)

Results for the entire sample:

Outcome: Passed

Findings: –

4.1.2 Name, Role, Value: (Level A)

Results for the entire sample:

Outcome: Passed

Findings: –

4.1.3 Status Messages: (Level AA)

Results for the entire sample:

Outcome: Failed

Findings: –

Sample of audited web pages

Landingspagina Fixi - Maak melding - Landingspagina Fixi - Maak melding - Kaartweergave
<https://www.fixi.nl/#/issue/new+map> (<https://www.fixi.nl/#/issue/new+map>)

Fixi - Gemaakte melding - Kaartweergave <https://www.fixi.nl/#/issue/details+map/260823>
<https://www.fixi.nl/#/issue/details+map/260823>)

Fixi - Inloggen met Decos <https://login.decos.nl/SignonForm.aspx?ri=a2397d45686144d9bd077832db1bdb13> (<https://login.decos.nl/SignonForm.aspx?ri=a2397d45686144d9bd077832db1bdb13>)

Landingspagina Fixi - Maak melding - Kaartweergave - Error State <https://www.fixi.nl/#/issue/new+map>
<https://www.fixi.nl/#/issue/new+map>)

Landingspagina Fixi - Maak melding - Kaartweergave <https://www.fixi.nl/#/issue/new+map>
<https://www.fixi.nl/#/issue/new+map>)

Related WCAG 2 resources

- [Web Content Accessibility Guidelines \(WCAG\)](http://www.w3.org/WAI/standards-guidelines/wcag/) (<http://www.w3.org/WAI/standards-guidelines/wcag/>)
Overview: www.w3.org/WAI/intro/wcag
- [How to Meet WCAG 2.1 Quick Reference](http://www.w3.org/WAI/WCAG21/quickref/) (<http://www.w3.org/WAI/WCAG21/quickref/>)
www.w3.org/WAI/WCAG21/quickref/
- [WCAG Evaluation Methodology \(WCAG-EM\)](http://www.w3.org/WAI/eval/conformance/) (http://www.w3.org/WAI/eval/conformance)
Overview: www.w3.org/WAI/eval/conformance